

CIMOR News Today

May 2006

Questions About CIMOR?

While you're looking around the CIMOR web site, be sure to check out the Q&A area to read any new questions that have been posted with responses. If you have questions about CIMOR that aren't answered by this list, please forward your questions to your local CIMOR Trainer or division Lead Trainer.

CIMOR Access From Home

We have been asked whether employees can use CIMOR from home computers with internet access. The DMH General Counsel has issued this response. "Since CIMOR is a Department of Mental Health created and maintained information management system, CIMOR may only be accessed by DMH employees through DMH issued equipment or equipment housed in other state agencies. Accessing CIMOR through personal computers is strictly prohibited."

CIMOR Delay Announcement

from Dorn Schuffman,
Department of Mental Health Director, Friday, May 12, 2006

After careful consideration and advisement from the CIMOR Oversight Committee, I have decided to delay the implementation of the CIMOR Consumers & Services release until October 1, 2006.

While we expect the core functionality of the system to be ready July 1, 2006, an additional three months will allow for more thorough testing and training to ensure a smooth, successful implementation. Some specific tasks that will be focused on during this time are:

- Creating a new CIMOR test environment specifically for conducting intensive, end-to-end testing of transaction processing for providers who will be submitting "batch" transactions from their systems via electronic data interchange to CIMOR. The batch testing will include building the appropriate Medicaid claims and payment invoices to verify timely, accurate payment into provider systems.
- Developing and conducting further training related to batch transaction processing.
- Reviewing DMH facility business processes and revising where necessary to ensure readiness for CIMOR.

Significant progress has been made since the CIMOR Administrative release in February 2006, and we must continue to prioritize and focus resources on the CIMOR project. It is critical that the October 1st implementation date be met. CIMOR has improved quality controls, outcome data and other functionality that is essential to improving DMH operations and meeting requirements of key programs. I urge you to be sure that you are doing everything possible to assure that October 1st implementation is successful.

Thank you for your continued hard work and dedication to this project.

CIMOR Extended Schedule Planning Underway

The CIMOR Implementation Team has developed an extended schedule of milestones that cover all remaining work to be done by ITSD developers and technical staff, CIMOR Trainers, Division and Facility staff, Contract Providers planning to use CIMOR on-line and Contract Providers planning to batch to CIMOR. Special milestones have been established for the batch provider training and test effort. The extended schedule is available on the DMH Web Site at <http://www.dmh.mo.gov/ois/cimor/cimor.htm>. Updated information will continue to be made available on the web site for your information.

Reporting CIMOR Enhancements & Fixes

Effective immediately, any report of an error or enhancement request must be reported using the change request form. The change request form is available at <http://www.dmh.mo.gov/ois/cimor/docs/documents.htm>, and must be submitted to the Help Desk. We will no longer accept bugs or changes reported from emails sent directly to the Implementation Team or Project Team members. This change control process will help us improve the management of suggestions and assure that priority work is addressed.